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In re: Stefaan Valere Albert Coussement
Case: P4647 Application No.: 09/800,679 Filing date: 03/06/2001
Art Unit: 2661 Examiner: NA
Subject: Capability-Based Routing

Certificate of Transmission under 37 CFR 1.8

Attention: Office of Initial Patent Examination

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Please update the priority claims for application no. 09/800,679 to remove the notation of inconsistent data as corrected on the filing receipt. We are attaching a copy of the Updated Filing Receipt from 09/791,282 which indicates the correct filing date for the priority data. Please remove the notation and provide us with a Corrected Filing Receipt.

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4647



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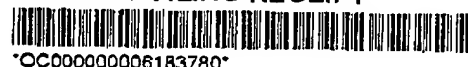
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FILE FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/800,679	03/06/2001	2661	1290	P4647	6	45	3

24739
CENTRAL COAST PATENT AGENCY
PO BOX 187
AROMAS, CA 95004

CONFIRMATION NO. 5038

UPDATED FILING RECEIPT



OC000000006183780

Date Mailed: 06/14/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Stefaan Valere Albert Coussement, Kortrijk, BELGIUM;

Domestic Priority data as claimed by applicant

THIS APPLICATION IS A CIP OF 09/791,282 02/21/2001

~~(*) Data Inconsistent with PTO records.~~

Foreign Applications

If Required, Foreign Filing License Granted 04/17/2001

Projected Publication Date: 08/22/2002

Non-Publication Request: No

Early Publication Request: No

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Title

Capability-based routing

Preliminary Class

370

4646



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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/791,282	02/21/2001	2161	1326	P4646	6	47	3

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CONFIRMATION NO. 9796

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Applicant(s)

Stefaan Valere Albert Coussement, Kortrijk, BELGIUM;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 03/23/2001

Projected Publication Date: 08/22/2002

Non-Publication Request: No

Early Publication Request: No

Title

Distributed hardware/software system for managing agent status in a communication center

Preliminary Class

705

Priority
Claim to
09/800,679



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Bib Data Sheet

CONFIRMATION NO. 5038

SERIAL NUMBER 09/800,679	FILING DATE 03/06/2001 RULE	CLASS 370	GROUP ART UNIT 2661	ATTORNEY DOCKET NO. P4647
APPLICANTS Stefaan Valere Albert Coussement, Kortrijk, BELGIUM; ** CONTINUING DATA ***** THIS APPLICATION IS A CIP OF 09/791,282 02/21/2001 <i>gm 10/5/04</i> ** FOREIGN APPLICATIONS ***** <i>None 10/5/04</i>				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/17/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY BELGIUM	SHEETS DRAWING 6	TOTAL CLAIMS 45
				INDEPENDENT CLAIMS 3
ADDRESS 24739				
TITLE Capability-based routing				
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